



## RESOURCES FROM TOWN HALL ON COVID-19 EVICTION UPDATES - JULY 16, 2020

### COVID-19 Rent Relief Resources

#### Homes and Community Renewal COVID Rent Relief Program

The application and FAQ can be found at [hcr.ny.gov/RRP](http://hcr.ny.gov/RRP) or by calling HCR **833-499-0343**.

#### Application period

**July 16 - July 30.**

\*This program is not providing assistance on a first come, first served basis. Applications can be submitted at any point during the two week time frame.

#### Eligibility and Required Documents

You may be eligible to apply if:

- You are a renter
- You paid more than 30% of your income towards rent before COVID-19
- You lost income related to COVID-19
- As of March 1, 2020, your household income was below 80% of the Area Median Income (less than \$63,680 for one person, less than \$90,960 for a family of four)
- At least one member of your household is a citizen or has permanent residence, asylum or refugee status (including a child).

To apply you will need:

- Proof of identity
- Lease or other proof of a contract
- Proof of rent payments prior to March 1, 2020
- Proof of household income, prior to March 1, 2020 (unemployment, pay stubs, employer letters, tax returns)
- Proof of household's current income (unemployment, pay stubs, employment letters, tax returns)

For questions, call the Tenants' Rights Hotline: Mon 1:30-8pm, Tue 5:30-8, Wed 1:30-8pm, Fri 1:30-5pm  
**212-979-0611**

General questions about HRA benefits and services (including rental assistance, homelessness prevention, SNAP, cash assistance, DV services, HASA, APS, public health insurance, IDNYC, burial assistance, emergency food programs, etc.) contact [DSSoutreach@dss.nyc.gov](mailto:DSSoutreach@dss.nyc.gov).



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Specific client inquiries (case status or issues/complaints) can be directed to the HRA Infoline:  
**718-557-1399**

### [NYC Human Resources Administration Homebase Homelessness Prevention](#)

Homebase will help you develop a personalized plan to overcome an immediate housing crisis and achieve housing stability.

Services include:

- Services to prevent eviction
- Assistance obtaining public benefits
- Emergency rental assistance
- Education and job placement assistance
- Financial counseling and money management
- Help relocating
- Short-term financial assistance

### Eligibility

You may be eligible for Homebase services if you:

- Are at imminent risk of entering the New York City shelter system
- Are low-income
- Want to remain stably housed in your community

Learn more and apply at: <https://www1.nyc.gov/site/hra/help/homebase.page>

DSS/HRA encourages that advocates and providers send general questions on any HRA benefits and services (including rental assistance or homelessness prevention, but also SNAP, cash assistance, DV services, HASA, APS, public health insurance, IDNYC, burial assistance, emergency food programs, ACCESS HRA / Provider Portal, etc.) to [DSSoutreach@dss.nyc.gov](mailto:DSSoutreach@dss.nyc.gov). Specific client case status inquiries or concerns/issues should be directed toward HRA Infoline 718-557-1399.

DSS/HRA also encourages that advocates/providers send repeated or ongoing issues that multiple clients are experiencing to [DSSoutreach@dss.nyc.gov](mailto:DSSoutreach@dss.nyc.gov).



## RESOURCES FROM TOWN HALL ON PREVENTING EVICTIONS - JULY 16, 2020

### [La Renovación de Casas y Comunidad \(HCR\) lanzó el Programa de Alivio de Renta](#)

La solicitud y las preguntas frecuentes se pueden encontrar en [hcr.ny.gov/RRP](http://hcr.ny.gov/RRP) o llamando al HCR **833-499-0343**.

#### **Puede ser elegible para aplicar si:**

- Eres un inquilino
- Pagó más del 30% de sus ingresos para el alquiler antes de COVID-19
- Perdió ingresos relacionados con COVID-19
- Los ingresos de su hogar a partir del 1 de marzo de 2020 son menor que (menos de 63,680 para una persona, menos de \$90,960 para una familia de cuatro)
- Al menos un miembro de su hogar es ciudadano o tiene residencia permanente, asilo o condición de refugiado (incluido un niño).

#### **Para aplicar necesitarás:**

- Prueba de identidad
- Arrendamiento u otra prueba de un contrato
- Comprobante de pago de alquiler antes del 1 de marzo de 2020
- Comprobante de ingresos del hogar, antes del 1 de marzo de 2020 (desempleo, recibos de sueldo, cartas del empleador, declaraciones de impuestos)
- Comprobante de ingresos actuales del hogar (desempleo, recibos de sueldo, cartas de empleo, declaraciones de impuestos)

Llame a nuestra línea directa de derechos de inquilinos con preguntas: lunes 1:30-8pm, martes 5:30-8PM, miércoles 1:30-8pm, viernes 1:30-5pm **212-979-0611**